

USER GUIDE FOR COMPLETE HOTEL APPLICATION



The complete hotel management system with odoo :

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<u>Overview</u>

In the hospitality industry, enterprise resource planning (ERP) is essential for optimising operations and business strategies in a variety of settings, such as chain hotels, casinos, and cruise lines. Businesses may improve their forecasting, reduce expenses, respond quickly to opportunities, and report outcomes more efficiently by utilizing ERP technology. Hotel management may be revolutionized with ERP software, bringing forth a whole new level of guest experience and daily responsibilities.

A Hotel Management System in Odoo works like a smart assistant that helps hotels run smoothly. It takes care of everything—from room reservations to housekeeping and restaurant services—so that hotel staff can focus on giving guests a great experience.

With an online booking system, guests can easily reserve rooms from the website without any hassle. Housekeeping is well-organized, ensuring clean and comfortable rooms for every stay. The restaurant management feature keeps track of orders, menus, and billing, making dining services smooth and efficient.

The system also provides reports on hotel performance, restaurant sales, and finances, helping managers make better decisions. With automated billing and easy financial tracking, handling payments becomes simple and smooth.

Overall, this system acts as a helping hand for hotels, making daily tasks easier, improving guest experiences, and ensuring everything runs perfectly behind the scenes.

<u>Features</u>

Reservations Menu:

Streamline front desk activities with a user-friendly interface. Handle guest inquiries, bookings, and registrations efficiently.

1. Room Availability:

• In the menu, admins can simply view the types of rooms available or reserved for the specified date range.

2. Reservations:

- Within the Reservations section, you can select your preferred room and customize your booking by adding desired amenities to cater to your quests' specific needs.
- Upon confirming the reservation, an invoice will be automatically generated.

3. Inquiries:

- Streamline your room reservation process using the inquiry section.
 Enter guest details, including arrival and departure dates, and instantly check room availability with the smart button provided.
- This powerful tool simplifies booking management and helps you provide excellent customer service.

Housekeeping Service Menu:

Under this section, the hotel manager can give the duties/activities to the inspector who is responsible for cleaning the rooms. Manager can also configure if the said inspector has to see the cleanliness at the time of guest check-in, check-out or daily. Activities can be configured by the manager and the time so that everyone is engaged in the designated activity.

Restaurant Menu:

1. Table Booking:

 In the table booking section, managers can book tables of guest's choice in advance, and that too according to their time.

2. Order:

• In the order section the manager can add the food items that the guest has ordered and can also generate a KOT for the same.

3. Table Order:

- Table order section is a combination of table booking and order section for the people who are not guests in the hotel.
- It works the same as table booking and order section also generates Kitchen Order Ticket (KOT).

4. Kitchen Order Ticket:

 Kitchen Order Ticket is used to save the information of the guests and their orders which can be used by the hotel manager for further use.

Reports Menu:

1. States By Reservation Report:

• In this report you can see a pivot view which is based on the number of reservations that have been made and their status.

2. States By Restaurant Report:

• In this report you can see a pivot view which is based on the number of reservations that have been made at the restaurant.

Reporting Menu:

1. Hotel Reservation Report:

• In this report, you will find the details of the guest that has made a reservation in a specific date range.

2. Activity Report:

 In this report you can find the details of all the housekeeping services that have been done in a particular room within a specific date range.

3. Restaurants Report:

 In this report you can find the details of the reservations that are made by multiple guests, along with their total amount and the total orders each guest has given.

Configuration Menu:

The There is a facility for pre-configured settings to streamline repetitive tasks. This includes configuring rooms, services, amenities, activity, food items, tables and floors.

1. **Room**:

 This allows configuration of rooms i.e. give type and number to room and room types that allows to classify rooms in different categories.

2. Amenity:

• This allows configuration of different types of amenities and different amenities of a hotel, it allows to configure unit of measurement, type of amenity and price of it.

3. Services:

 This function is used to configure services that a hotel management can provide and we can manage charges of that service. Service types are used to categorise services.

4. Activity:

• This function is used to configure day-to-day, check-in and checkout activities in the hotel. With activity types one can categorise these activities.

5. Food Item:

 Food item menu helps to configure different food items that are available in the restaurant and food item types are used to categorise food in different types.

6. Tables:

• With table functionality one can specify the number of tables and respective capacity for the table.

7. Floor :

• Floor functionality helps to manage floor number, which is used during room reservation.

8. Around Hotel:

It allows users to create a new area or space within the hotel. This
functionality facilitates the organization and management of
different areas within the hotel premises.

9. Customer Review:

• It allows for the creation of a new customer review, including a star rating and fields for the customer's name and email.

Easy Financial Management:

1. Invoice Generation:

• An invoice is generated based on the types of room isbooked and along with that the service and amenities guests have added.

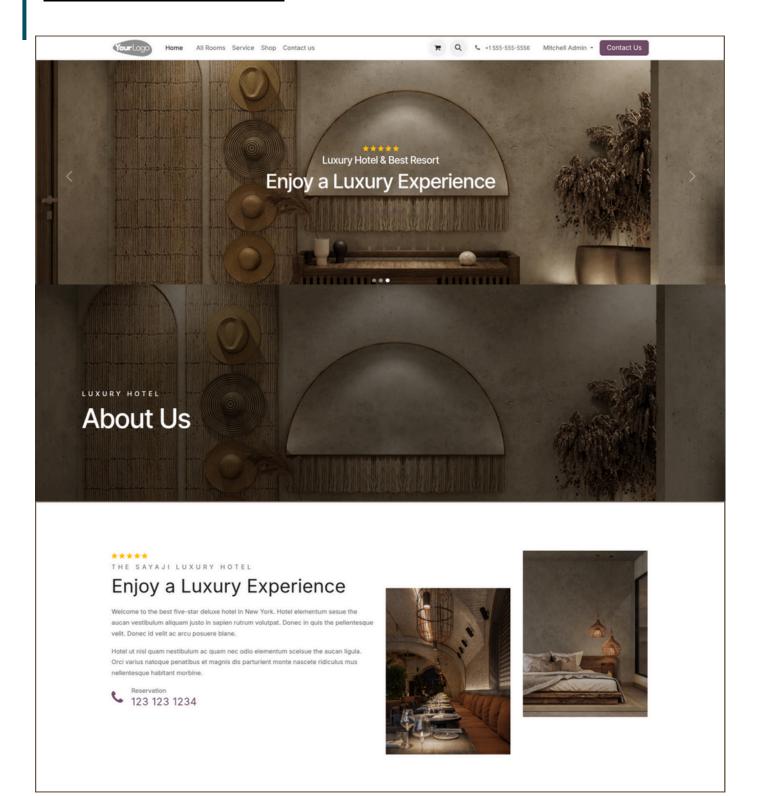
2. Room Charges:

• Room charges vary by the type of room the guest wants.

Workflow:

- The Hotel Management Software of Jupical provides top to toe features that any Hotel will ever need to seamlessly do all their work:
- The NO CODE Multi-Page Website:
- By installing Jupical's Hotel Management Software you will get a full fledged editable website.
- Below is a glimpse of the website :

Website Overview:



THE SAYAJI LUXURY HOTEL

Rooms & Suites







BEST PRICES

Extra Services

The best prices for your relaxing vacation. The utanislen quam nestibulum ac quame odion elementum sceisue the aucan.

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Room cleaning

\$50 / month

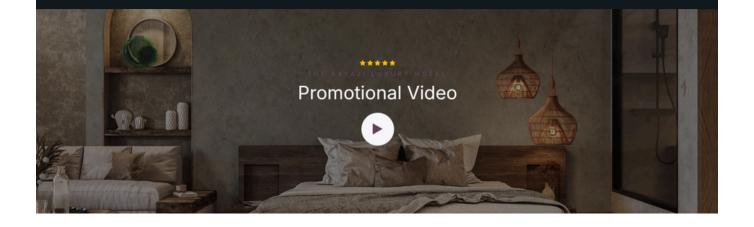
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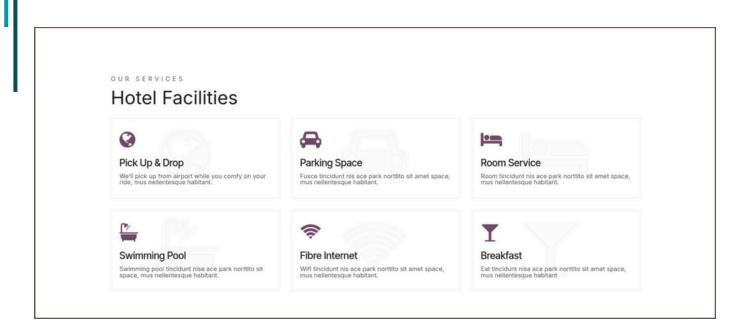


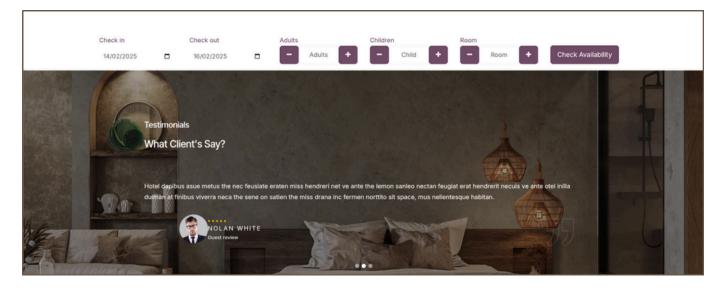
Drinks included

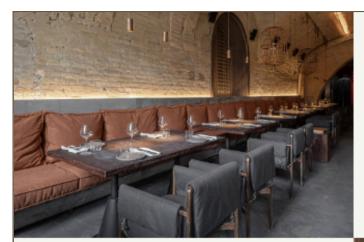
\$30 / daily

- ✓ Lorem ipsum dolor sit amet
- ✓ Orci miss natoque vasa ince
- x Clean sorem ipsum morbin









DISCOVER

The Restaurant

Restaurant inilia duiman at elit finibus viverra nec a lacus themo the nesudea seneoice misuscipit non sagle the fermen ziverra tristiue personal the lvite dianne onen nivami acsestion augue artine.

Learn More

EXPERIENCES

Spa Center

Spa center initia duiman at elit finibus viverra nec a lacus themo the nesudea seneoice misuscipit non sagle the fermen ziverra tristiue personal the ivite dianne onen nivami acsestion augue artine.

Learn More





MODERN

Fitness Center

Restaurant initia duiman at elit finibus viverra nec a lacus themo the nesudea seneoice misuscipit non sagle the fermen ziverra tristiue personal the ivite dianne onen nivami acsestion augue artine.

Learn More

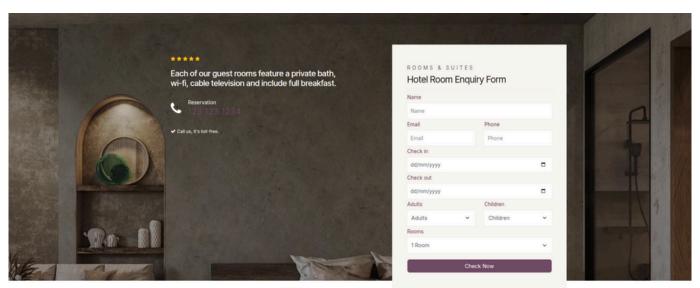
EXPERIENCES

The Health Club & Pool

The health club & pool at elit finibus viverra nec a lacus themo the nesudea seneoice misuscipit non sagle the fermen ziverra tristiue personal the ivite dianne onen nivami acsestion augue artine.

Learn More

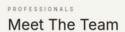














Valentina Karla General Manager

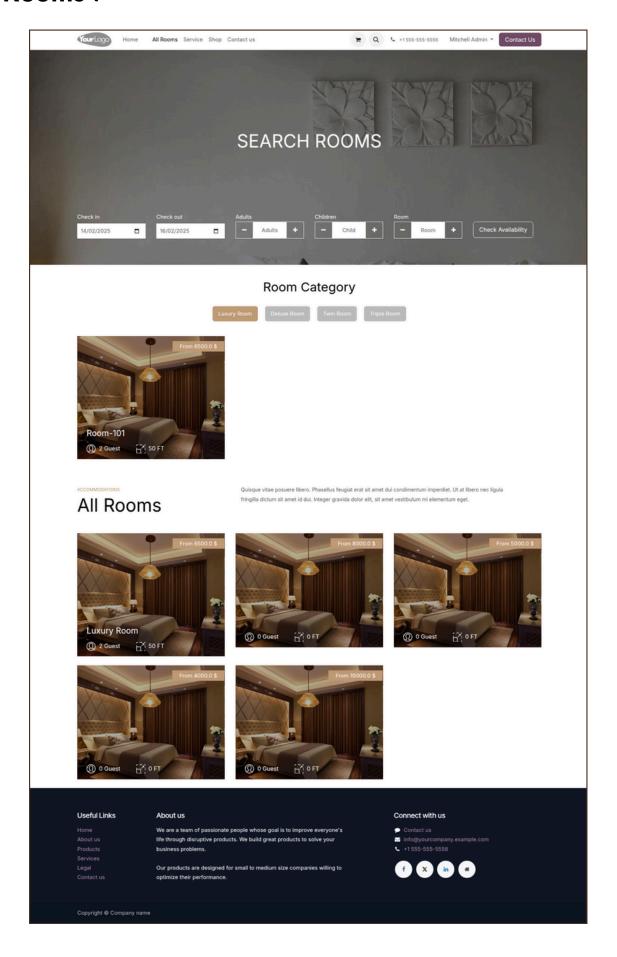


Micheal White Guest Service Department

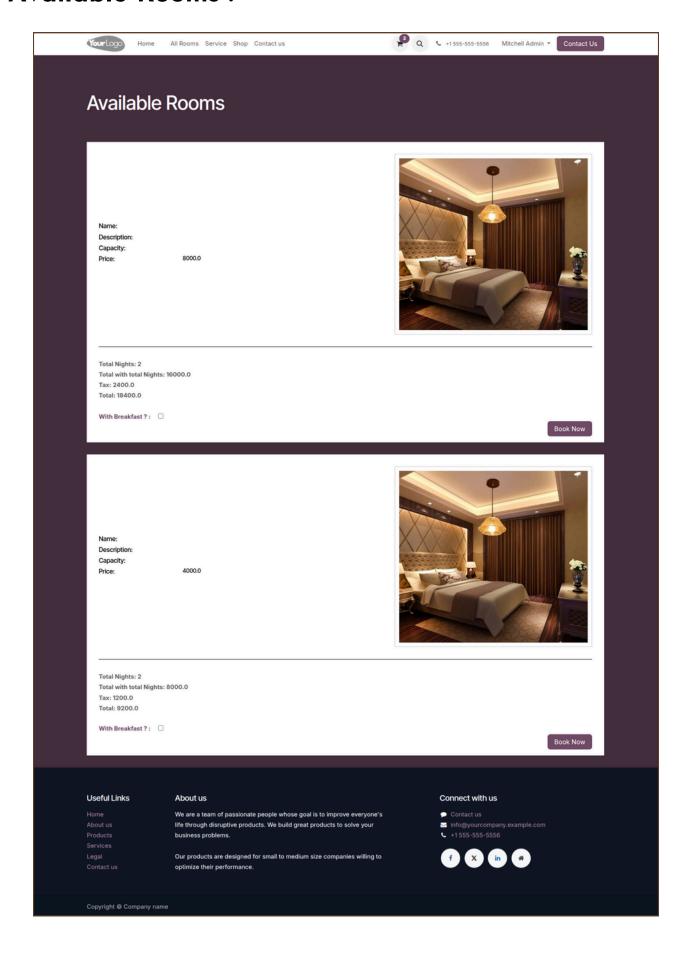


Olivia Martin
Reservations Manager

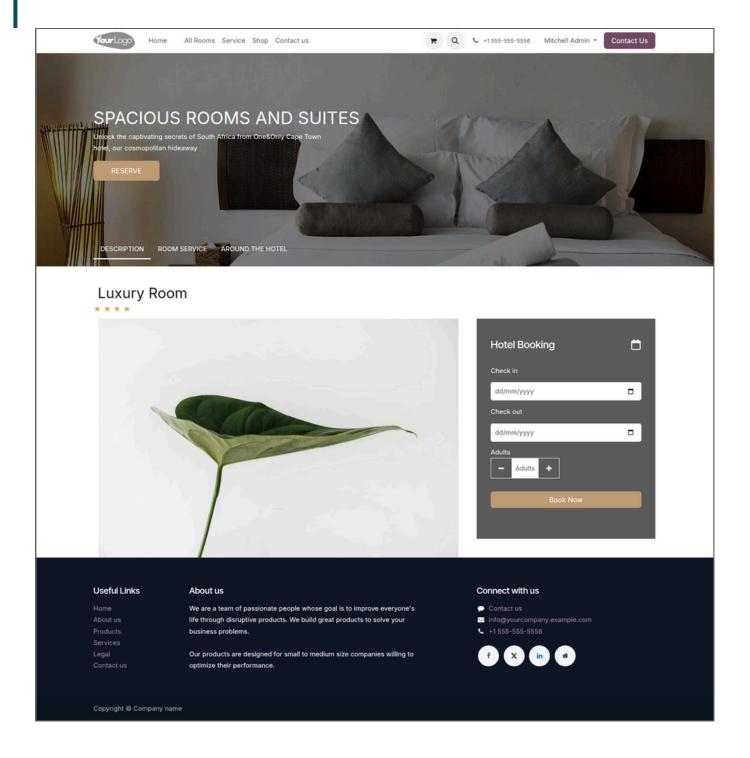
All Rooms:



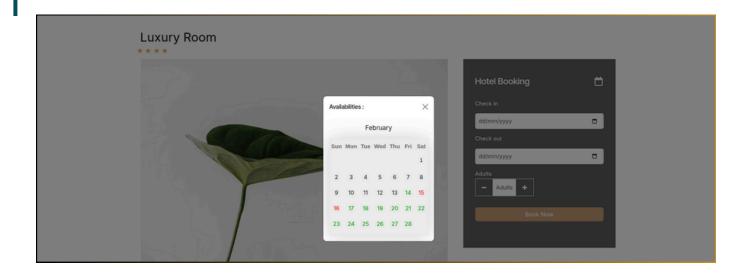
Available Rooms:



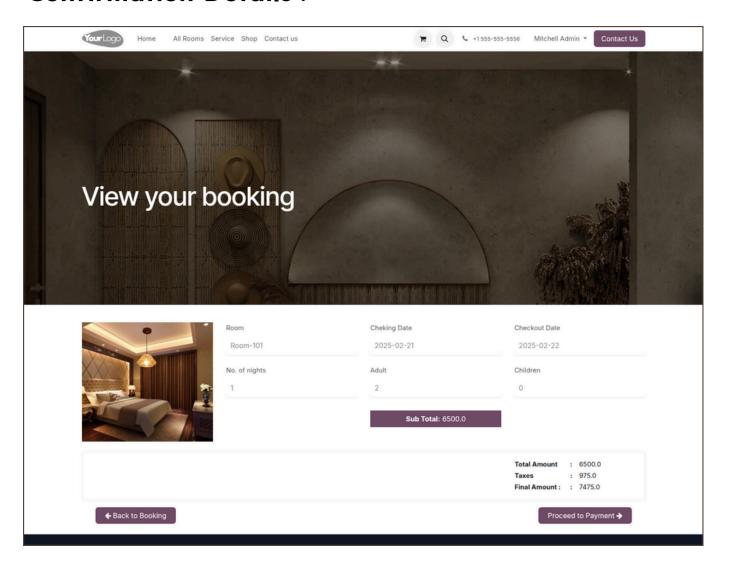
Particular Room Details:



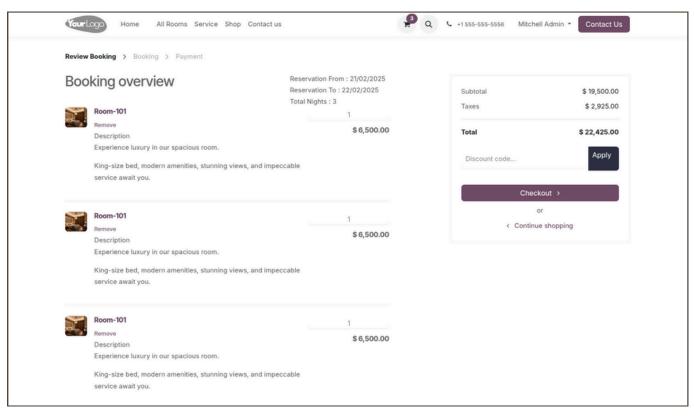
Check Date Availabilities:

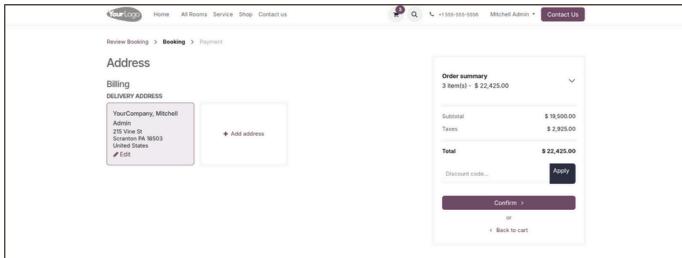


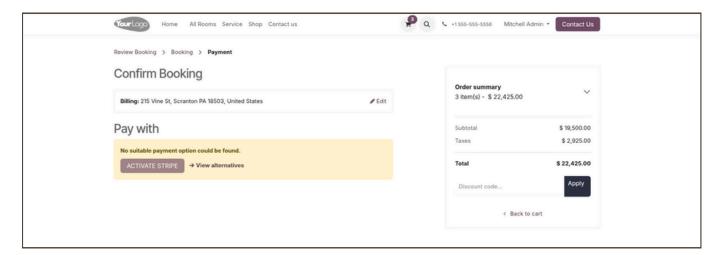
Confirmation Details:



Payment Confirmation:



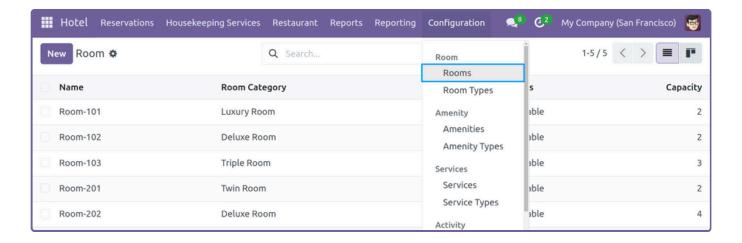




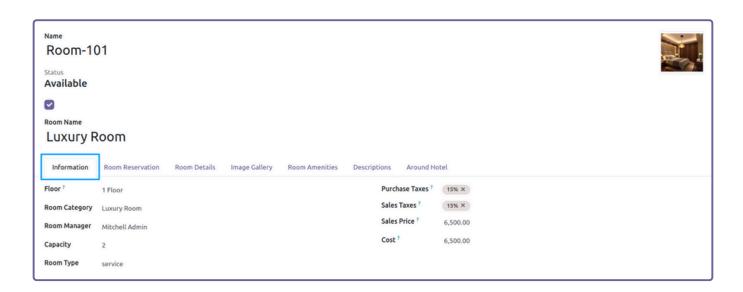
Configuration:

1. Room:

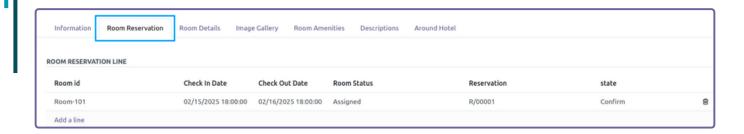
· Rooms Menu & List View:



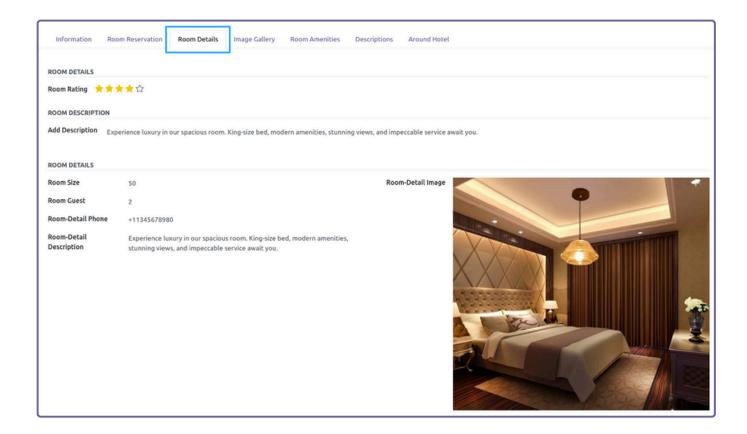
• Form View:



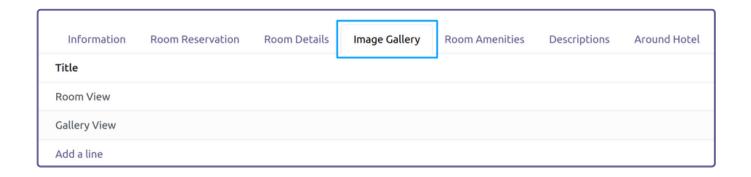
Here you can create a new room based on the floor that the room exists in and can also set the price for it.

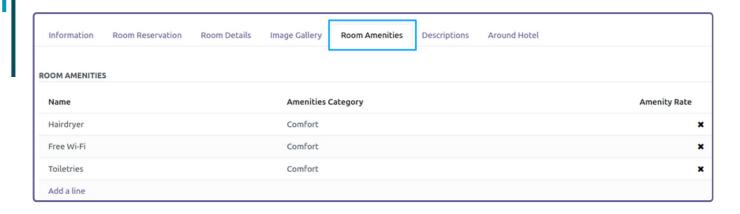


Here you can view the list of the guests who have reserved this room.

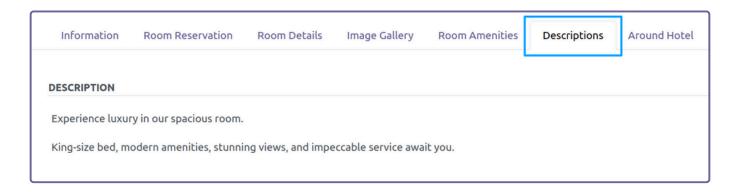


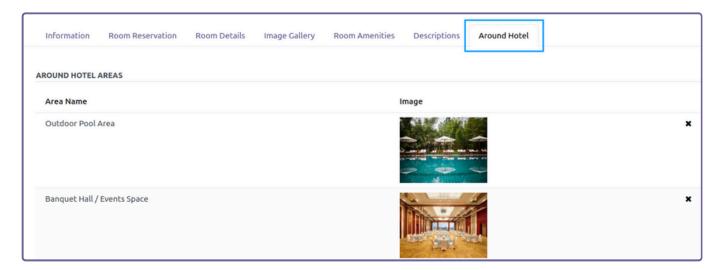
Here in the room details section you can add the various details of the room.



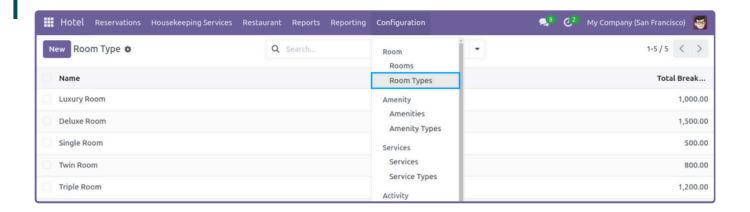


In the room amenities you can select the amenities you want with that room.

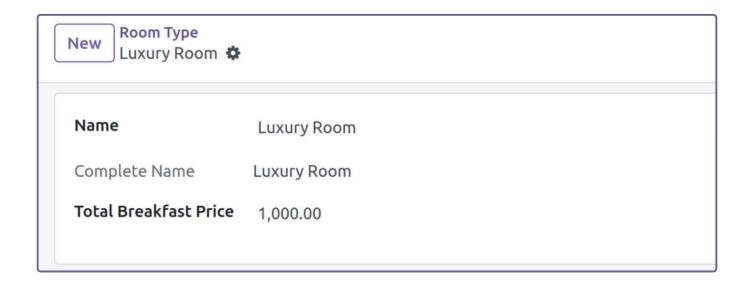




Here in the around hotel section you can add the various details of the area which is the extra animities of Hotel. • Room Types Menu and List View:



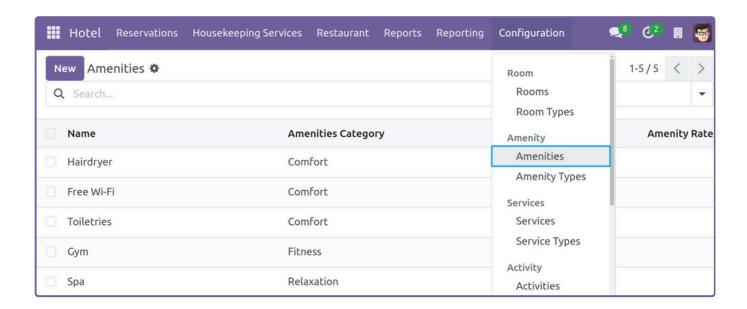
• Form View:



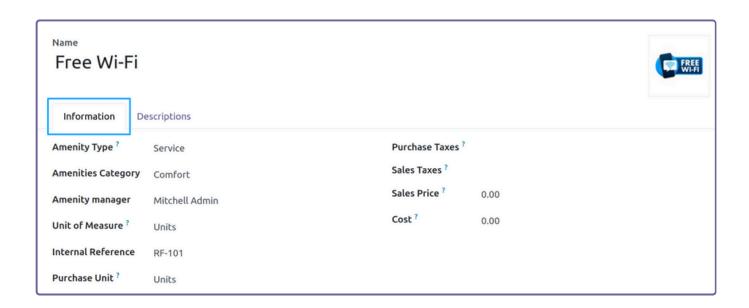
Here you can Configure the types of rooms you want in your hotel.

2. Amenity:

· Anemities Menu & List View:

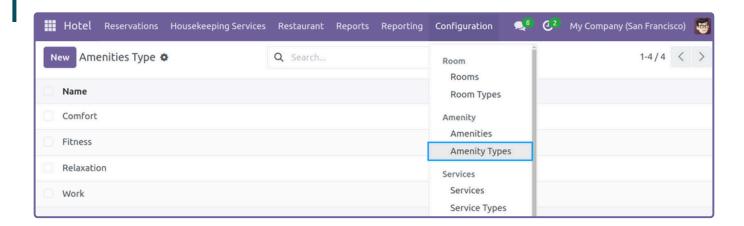


• Form View:

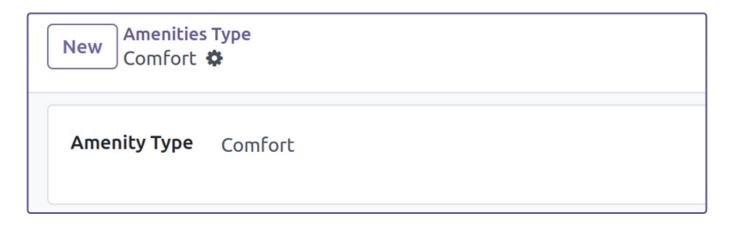




• Anemity Types Menu and List View:



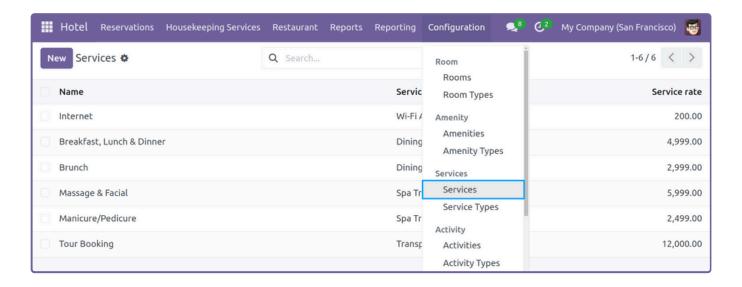
• Form View:



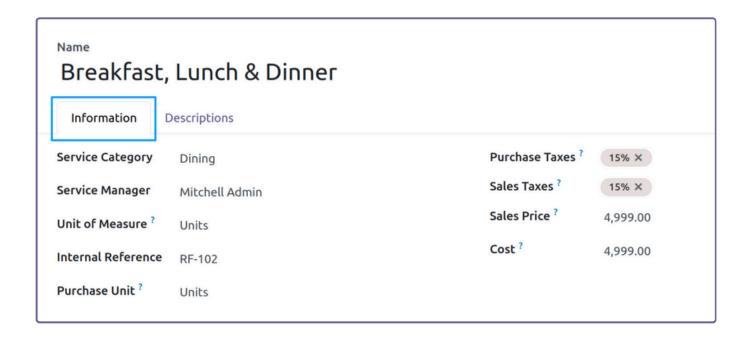
This form view provides a visual overview of amenities categorized by type.

3. Services:

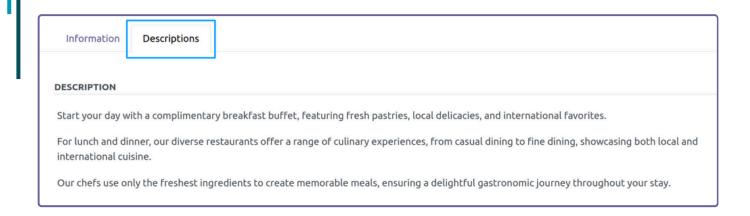
· Service Menu & List View:



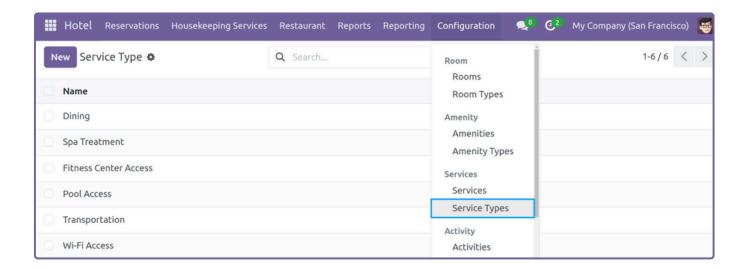
• Form View:



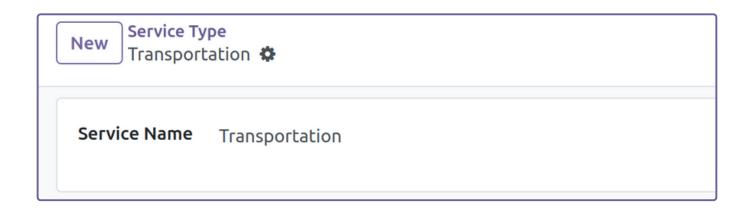
Here you can create different types of services by using this menu.



Service Tyoe Menu & List View:



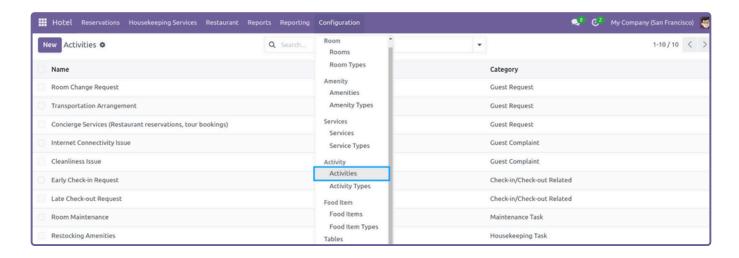
• Form View:



Here you can mention different service's types.

4. Activity:

· Activities Menu & List View:

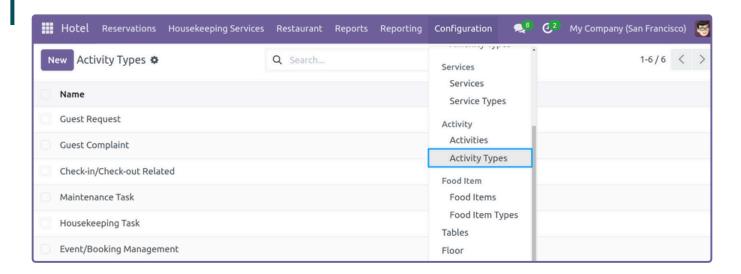


• Form View:

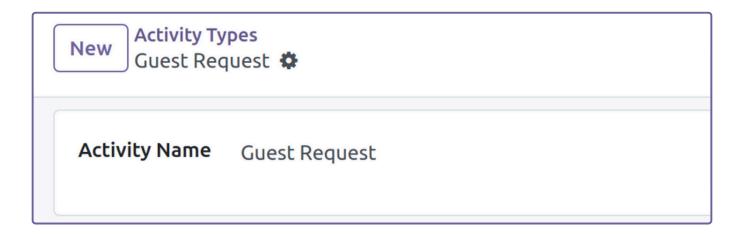


This view provides a concise summary of a activity request, allowing staff to quickly assess and manage it. This view is used to facilitate efficient workflow and tracking of guest requests.

• Activity Types Menu and List View:



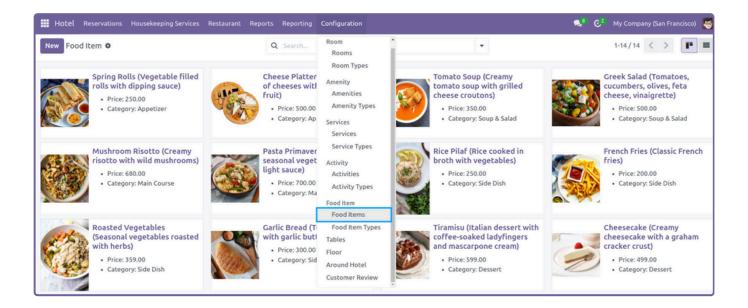
• Form View:



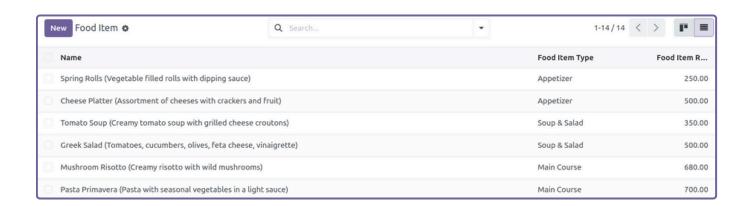
This view is used to manage and configure Activity Types within a hotel management system.

5. Food Item:

• Food Items Menu & Kanban View:

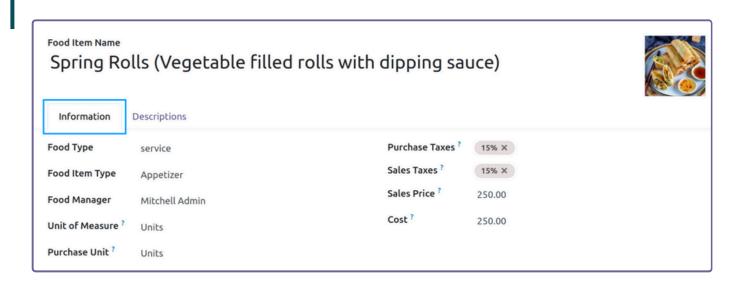


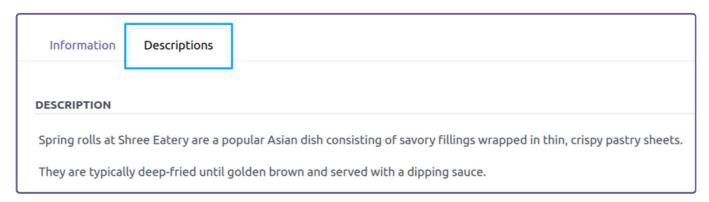
· List View:



This view is allowing staff to effectively manage, present, and sell their food offerings.

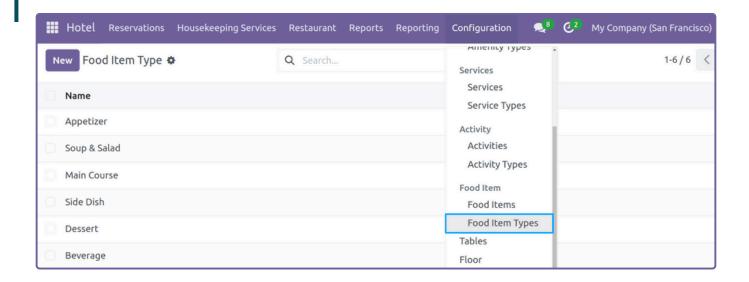
• Form View:





This view is the control panel for a specific food item, enabling staff to define, manage, and maintain all aspects related to that dish within the restaurant's system.

• Food Item Types Menu and List View:



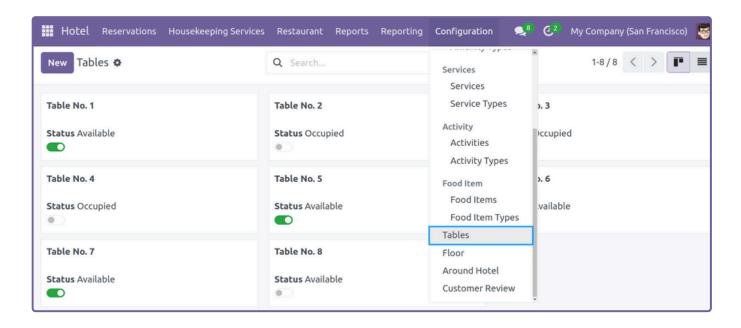
• Form View:



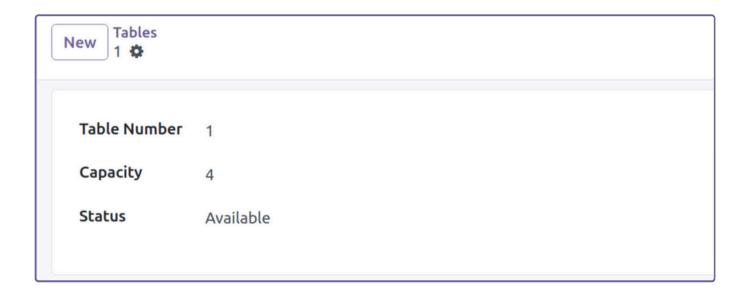
This view is used to manage and configure Food Item Types within a hotel management system.

6. Tables:

• Menu & Kanban View:



Form View:

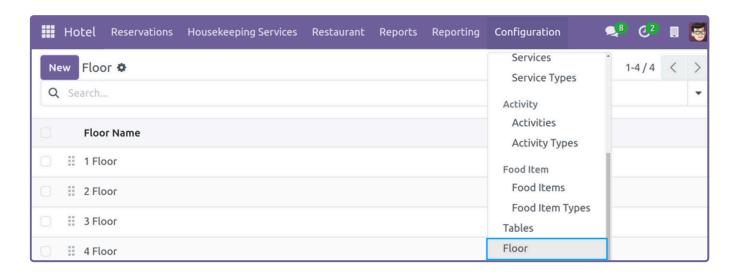


This view is to manage and monitor the status of tables within a restaurant or dining area associated with the hotel.

It provides a visual representation of table availability and allows for quick updates and actions related to table management.

7. Floor:

· Menu & List View:



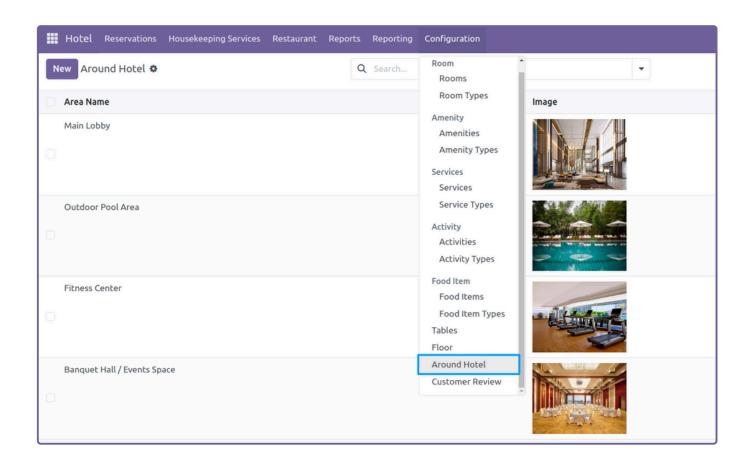
• Form View:



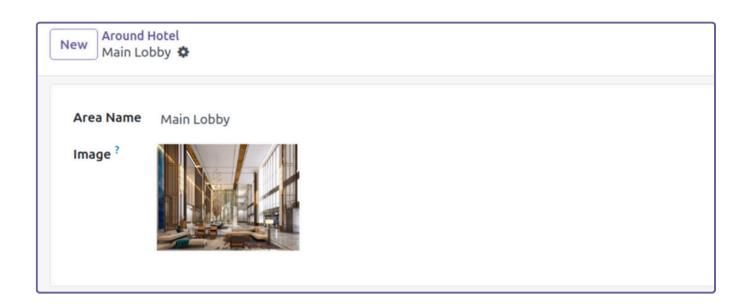
This view is to manage floors in the hotel management system and you can also create record of new floor using this menu.

8. Around Hotel:

· Menu & List View:

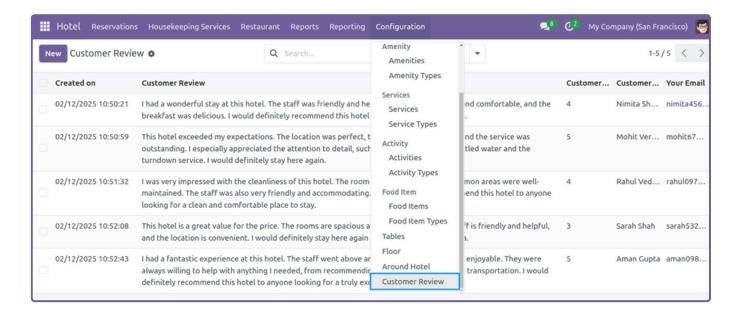


• Form View:



8. Customer Review:

· Menu & List View:



Form View :

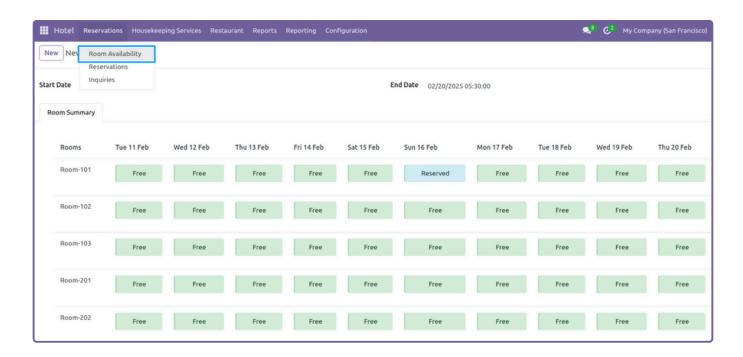


This view displays a Customer Review within a hotel management. It provides a structured way to review, manage, and potentially respond to customer feedback.

Reservations:

1. Room Availability:

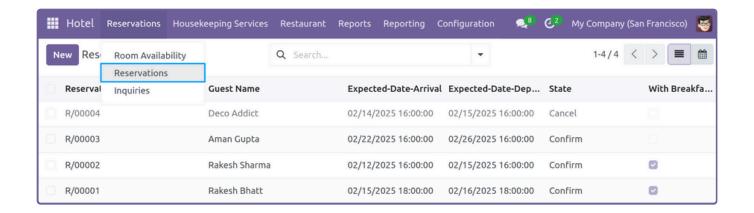
Form View:



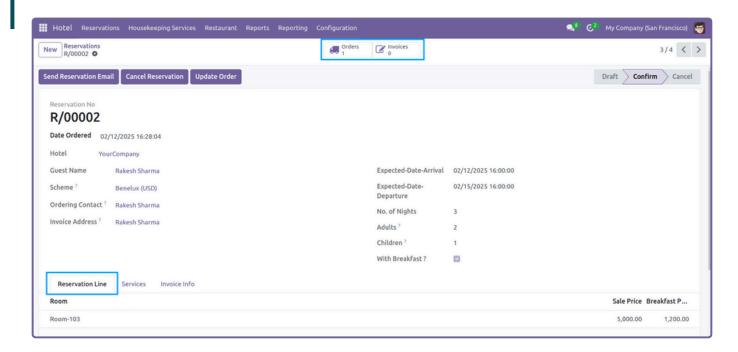
Here in this area you can see the status of all the rooms on a specified date range that whether they are available or reserved.

2. Reservations:

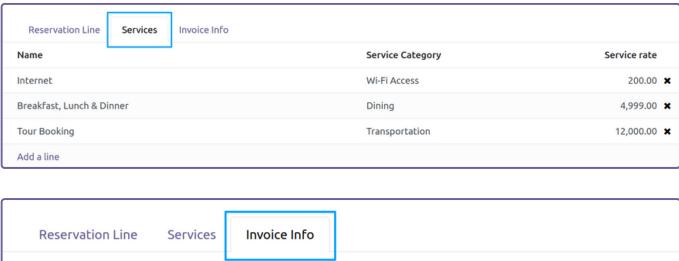
· List View:



• Form View:



Here in this form you can reserve a room by entering your details and by selecting the room of your choice in a specified date range.



Reservation Line Services Invoice Info

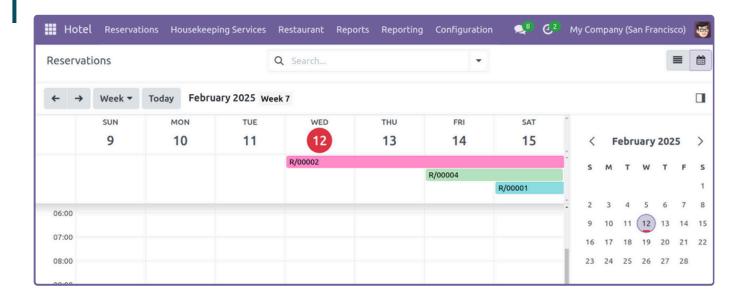
Total Amount 28,050.00 Breakfast Price 10,800.00

Paid Amount 25,550.00

Due Amount 25,550.00

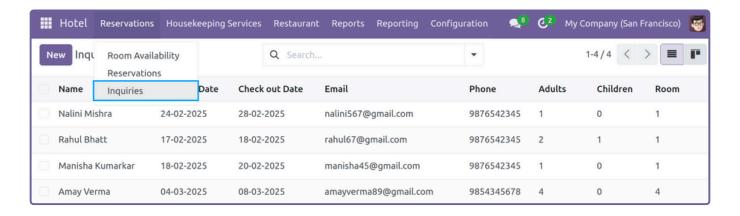
In the invoice you will get the total amount for your reservation which includes the rent of the room and the charge of the service you have chosen.

· Calendar View:

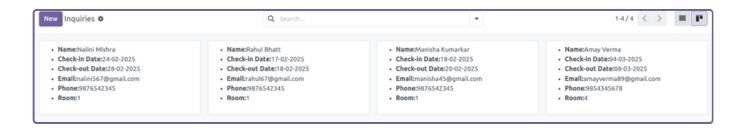


3. Inquiries:

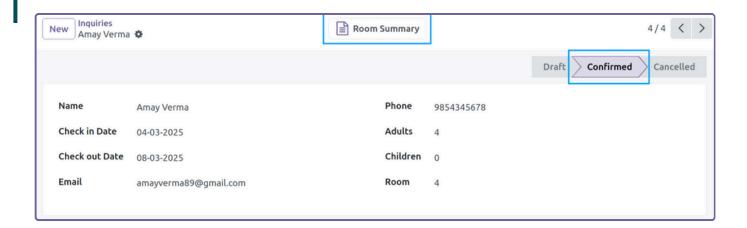
• List View:



· Kanban View:



• Form View:



In this form you can fill the details of the guest who wants to make a reservation in the upcoming days.

You can make booking of room using the 'Room Summary' smart button. And can also manage status of the inquiries.

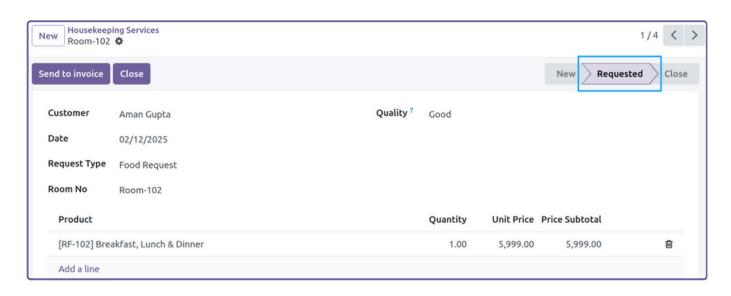
Housekeeping Services:

1. Housekeeping Services:

· List View:



Form View :



In the housekeeping section you can add the details of the room and can also mark the status of the room services.

Here you can also allocate the housekeeping service that you want to do in that room like cleaning, vacuuming etc.

Restaurant:

1. Table Booking:

· List View:



• Form View:



Here in the table booking section you can book a table of your choice on a specific date for specific hours.

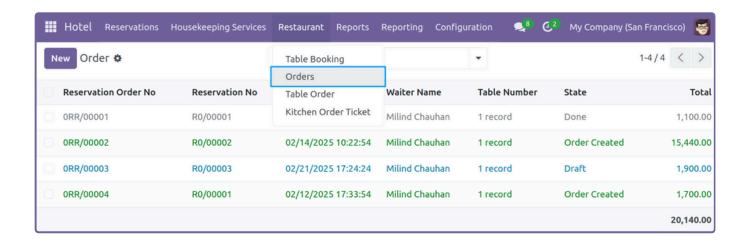




After clicking on create order you can view that order in the Orders menu.

2. Orders:

· List View:



• Form View:





After clicking on generate KOT you can generate order in the Orders menu.

• Customer Bill:



The Imperial Palace Dr Yagnik Rd, Jagnath Plot Rajkot 360001 Gujarat 90 India

Customer Order Bill

Date	Order Number	Waiter Name
2025-02-14 04:52:54	ORR/00002	Milind Chauhan

Tabl	le Information
7	

Order List

Food Item	Quantity	Rate	SubTotal
Mushroom Risotto (Creamy risotto with wild mushrooms)	2	680.0	1360.0
Tiramisu (Italian dessert with coffee-soaked ladyfingers and mascarpone cream)	4	599.0	2396.0
Spring Rolls (Vegetable filled rolls with dipping sauce)	6	250.0	1500.0
Tomato Soup (Creamy tomato soup with grilled cheese croutons)	8	350.0	2800.0
Greek Salad (Tomatoes, cucumbers, olives, feta cheese, vinaigrette)	2	500.0	1000.0
Cheesecake (Creamy cheesecake with a graham cracker crust)	8	499.0	3992.0
Soft Drinks (Coke, Sprite, etc.)	8	199.0	1592.0
French Fries (Classic French fries)	4	200.0	800.0
		Sub Total:	15440.0
		Tax:	0.0
		Total:	15440.0

Page 1/1

3. Table Order:

· List View:



• Form View:



Here in the table order section you can book a table order of your choice on a specific date for specific hours.





After clicking on generate KOT you can generate order in the Orders menu.

• Kitchen Order Ticket:



The Imperial Palace Dr Yagnik Rd, Jagnath Plot Rajkot 360001 Gujarat 90 India

Kitchen Order Ticket

Date	Order Number	Served By	Room Number
2025-02-15 12:50:57	0R/00002	Deco Addict	Room-102

Table Number	
3	

Food Item List

Food Item	Quantity
French Fries (Classic French fries)	2
Cheese Platter (Assortment of cheeses with crackers and fruit)	1
Spring Rolls (Vegetable filled rolls with dipping sauce)	

+1 555-555-5556 info@yourcompany.com http://www.example.com

Page 1/1

• Customer Order Bill :



The Imperial Palace Dr Yagnik Rd, Jagnath Plot Rajkot 360001 Gujarat 90 India

Customer Order Bill

Customer Name : Aman Gupta	Date: 02/15/2025 18:20:57
----------------------------	---------------------------

Order Number	Waiter Name	Room Number
0R/00002	Deco Addict	Room-102

Table Information	
3	

Order List

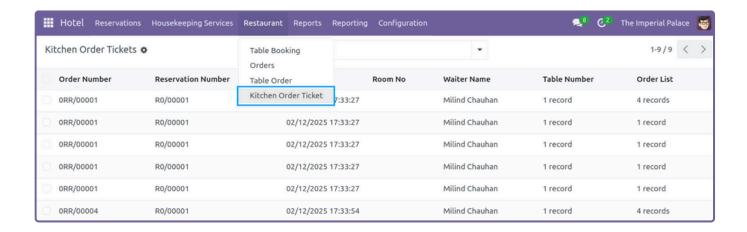
Food Item	Quantity	Rate	SubTotal
French Fries (Classic French fries)	2	200.0	400.0
Cheese Platter (Assortment of cheeses with crackers and fruit)	1	500.0	500.0
Spring Rolls (Vegetable filled rolls with dipping sauce)	2	250.0	500.0
		Sub Total:	1400.0
		Тах:	0.0
		Total:	1400.0

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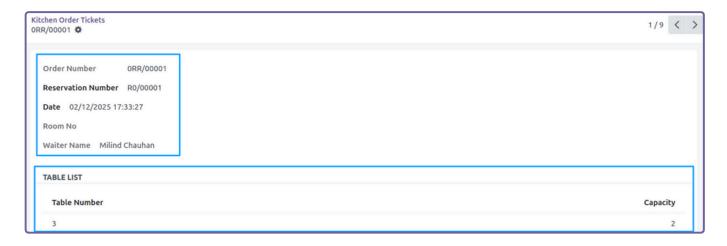
4. Kitchen Order Ticket:

· List View:



• Form View:



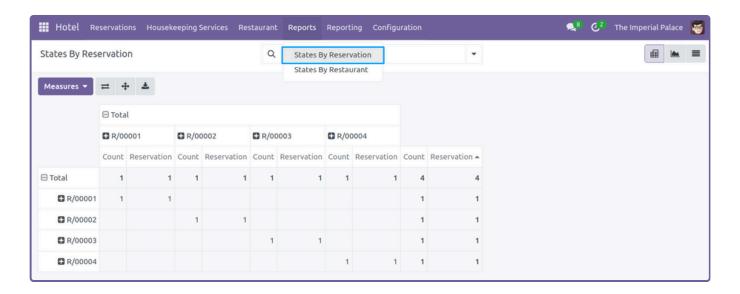


The generate KOT will be seen in this view.

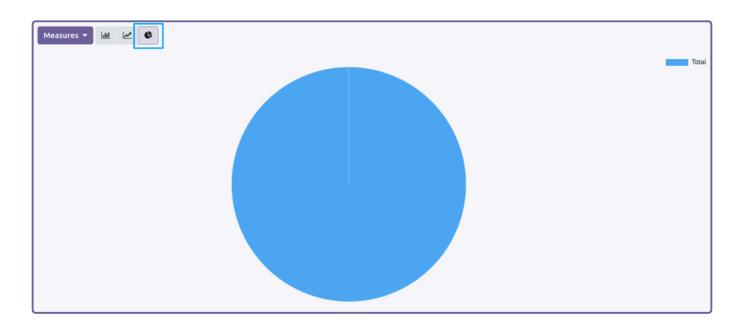
Reports:

1. States By Reservation:

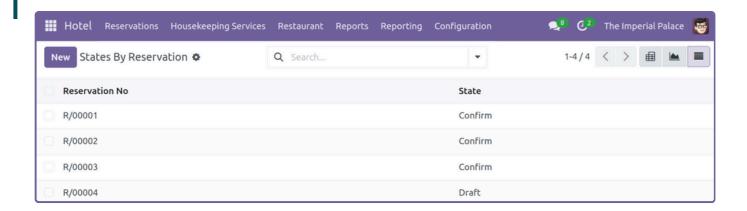
• Pivot View:



• Graph View:

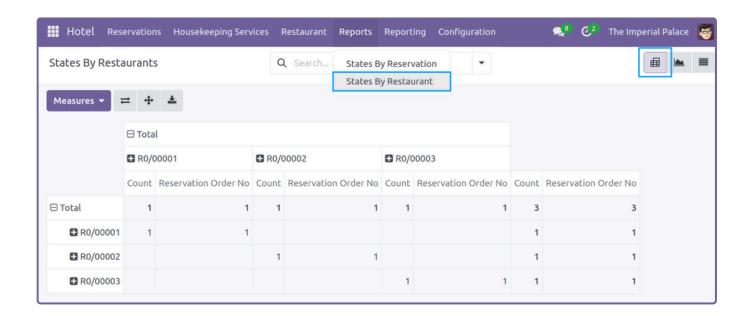


· List View:

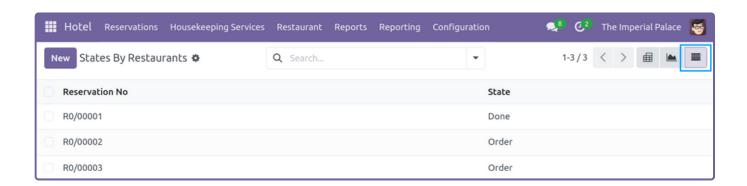


2. States By Restaurant:

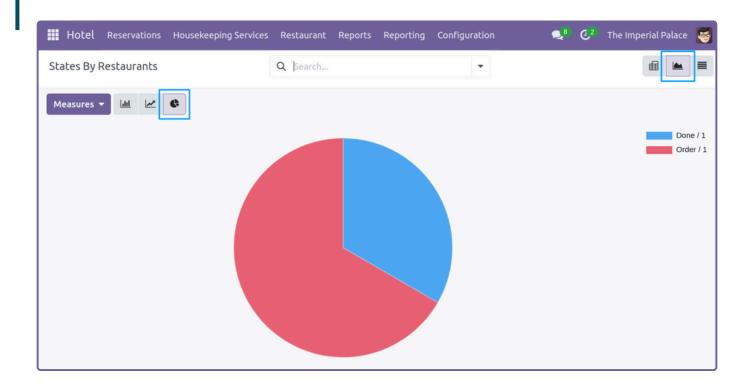
• Pivot View:



· List View:

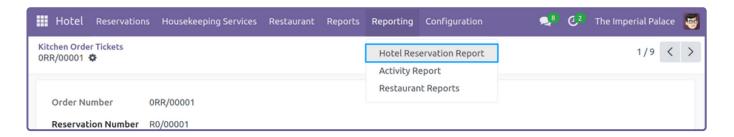


• Graph View:

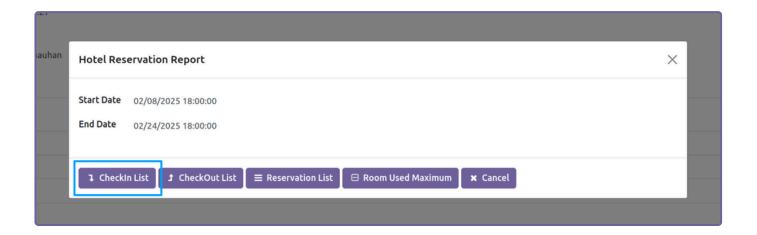


Reporting:

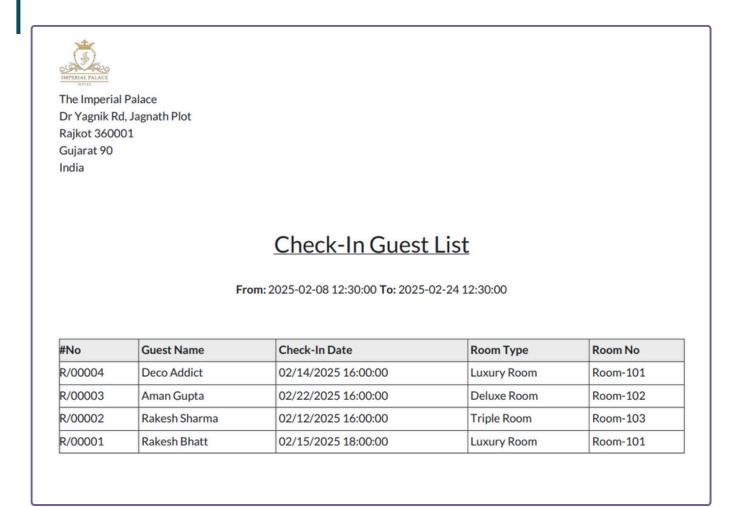
1. Hotel Reservation Report:



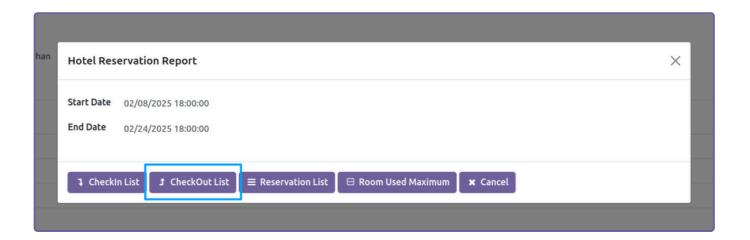
· Checkin List:

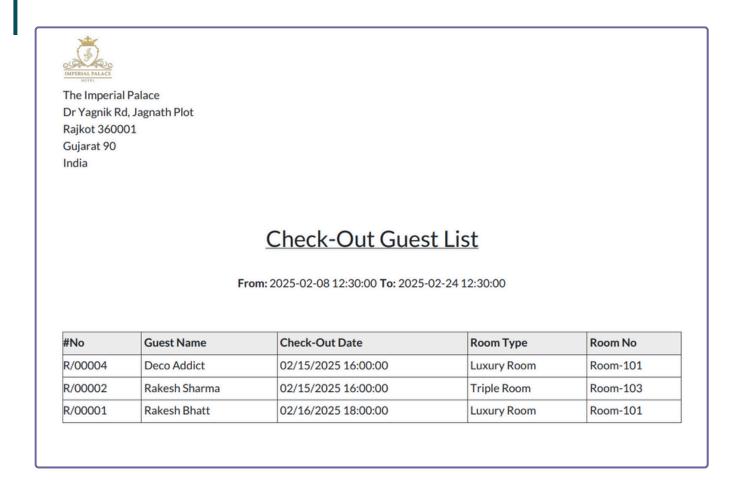


In this report you will get the details of the guest that has checked-in in a specified date range



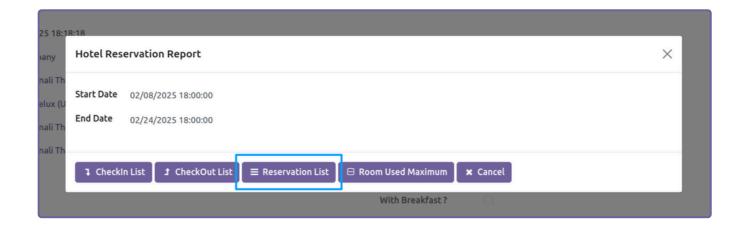
· Checkout List:





In this report you will get the details of the guest that has checked-out in a specified date range.

• Reservation List:





The Imperial Palace Dr Yagnik Rd, Jagnath Plot Rajkot 360001 Gujarat 90 India

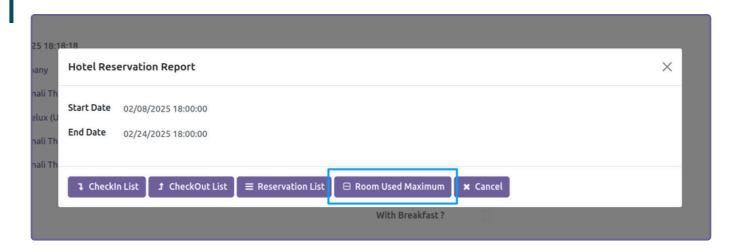
Reservation List

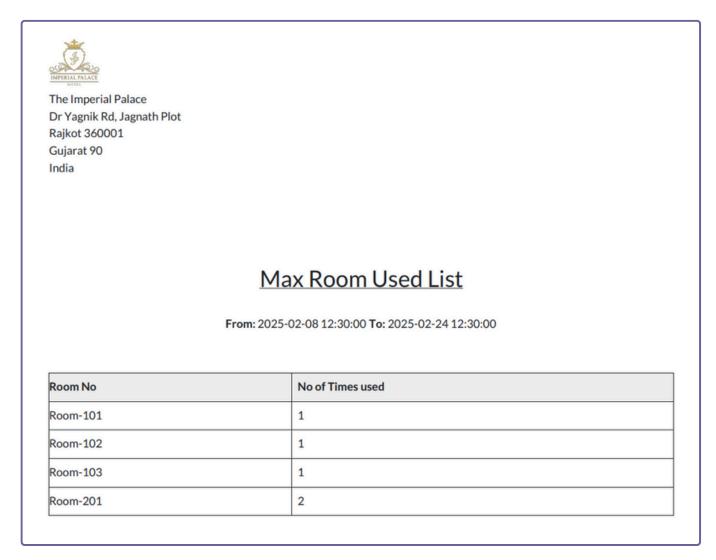
From: 2025-02-08 12:30:00 To: 2025-02-24 12:30:00

#No	Guest Name	Check-In Date	Check-Out Date	Room Details
R/00006	Mrunali Thakur	02/18/2025 18:00:00	02/19/2025 18:00:00	Twin Room Room-201
R/00005	Aman Gupta	02/15/2025 18:00:00	02/17/2025 18:00:00	
R/00004	Deco Addict	02/14/2025 16:00:00	02/15/2025 16:00:00	Luxury Room Room-101
R/00002	Rakesh Sharma	02/12/2025 16:00:00	02/15/2025 16:00:00	Triple Room Room-103
R/00001	Rakesh Bhatt	02/15/2025 18:00:00	02/16/2025 18:00:00	Luxury Room Room-101

In this report you will get the details of the guest that has made a reservation in a specified date range.

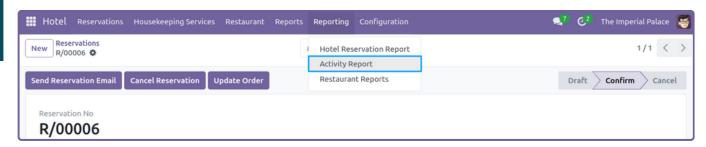
• Room Used Maximum:





In this report you will get the details of the room that has been used maximum in a specified date range.

2. Activity Report:



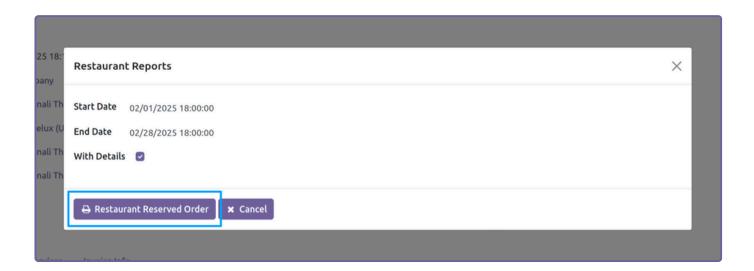




In this report you will get the details of all the housekeeping service for a particular room between a specified date range.

3. Restaurant Reports:





In this report you will get the details of the reservations that are done by multiple guests along with their total amount and the total orders each guest has given.



The Imperial Palace Dr Yagnik Rd, Jagnath Plot Rajkot 360001 Gujarat 90 India

Restaurants Reservation Order Details

From: 2025-02-01 12:30:00 To: 2025-02-28 12:30:00

Reservation Number :				
Customer Name : Rakesh Sh	arma			
Order Number.	Order Date	Items	State	Total
0R/00001		3	order	4400.0
Reservation Number :				
Customer Name : Aman Gup	ota			
Order Number.	Order Date	Items	State	Total
OR/00002		3	order	1400.0
Reservation Number:				
Customer Name : Mohit Ver	ma			

Order Number.	Order Date	Items	State	Total
0R/00003		4	draft	4855.0

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